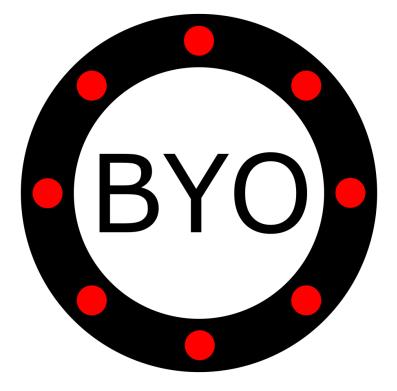


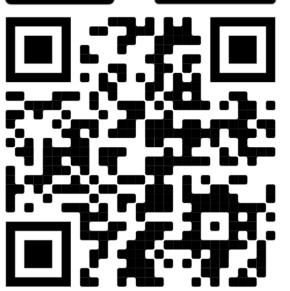


BYO Queue for Banks & Counter Services



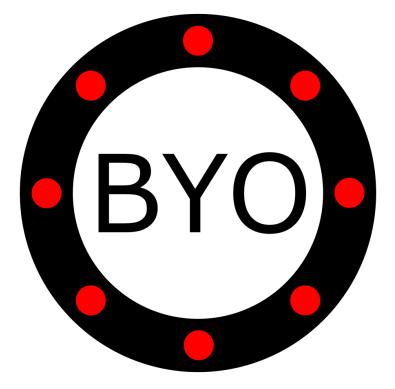
# PRE-REQUISITES





Scan the QR Code Using Your Mobile Phone Camera to Download the BYO Queue App

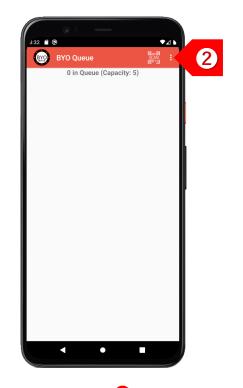
Install **BYO** Queue on your mobile device with Wi-Fi, 3G, 4G or 5G



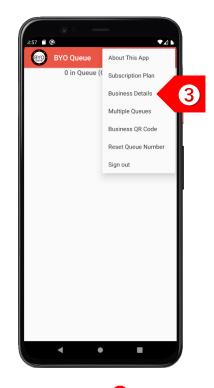
# **INITIAL SETUP**



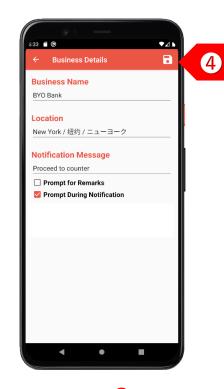
STEP 1 Please contact sales@byobuzzer.com for corporate setup to allow multiple users to view common shared queues.



STEP 2 Tap on 1 to set up your business details and multiple queues.



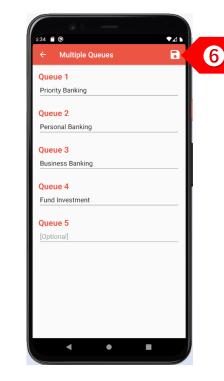
STEP ③ Tap on "Business Details" to set up your company and outlet information.



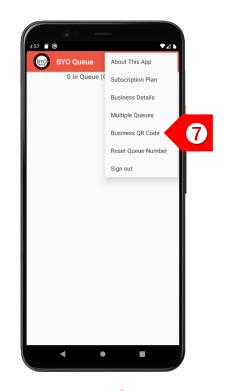
STEP 4 Enter your business details. Select "Prompt During Notification" if this device directs clients to different counters. Click on the "Save" button.



STEP **5** If you have different queues for different counter types, tap on "Multiple Queues".



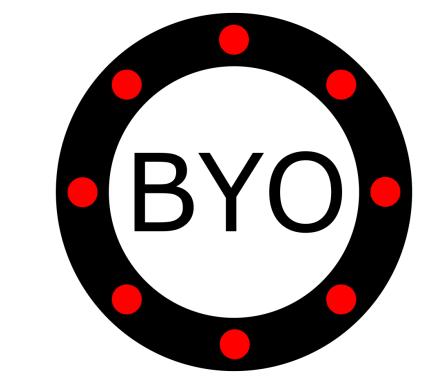
STEP 6 Enter the names of the different queues, such as the various banking services offered. Click on the "Save" button.



STEP 7 Tap on "Business QR Code" to display your unique QR code.



STEP <sup>(3)</sup> Print this QR code and display it prominently at your bank entrance.



## **COUNTER SETUP**



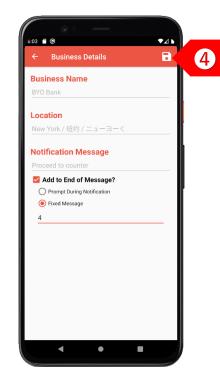
STEP ① If you have more than one counter, please contact sales@byobuzzer.com to create your counter user accounts.



STEP 2 Tap on 1 to set up your business details and multiple queues.

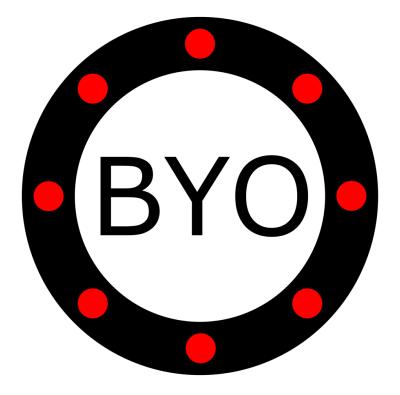


STEP 3 Tap on "Business Details" to set up your counter information.



STEP 4 Select "Add to End of Message" to append your counter number to the message. Choose between Prompt and Fixed.

### USAGE



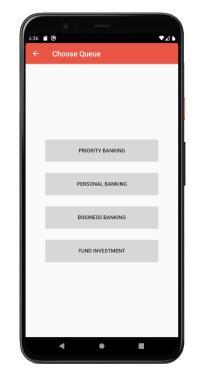
#### BYO Queue for Banks & Counter Services– Usage Guide



STEP 1 Your clients can choose either to use the BYO Buzzer Web Client, or download the BYO Buzzer app. BYO Bank New York / 纽约 / ニューヨーく



STEP 2 The client joins your queue by using his/her mobile phone camera to scan your printed QR code.



STEP ③ If you offer multiple queues, tap on the button of the queue that the client wants to join.

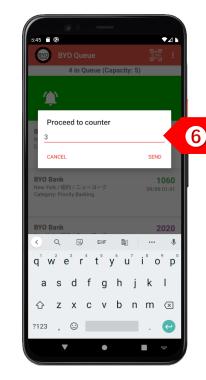


STEP 4 The client will be added to the selected queue.

#### BYO Queue for Banks & Counter Services– Usage Guide



STEP 5 To send a notification to a client, swipe the record to the right.



STEP 6 If you had selected "Prompt During Notification", you may add the counter number after the notification message.

BYO Queue 4 in Queue (Capacity:	[월 26 월 25 SCAN 원 27 년 5)
<b>BYO Bank</b> New York / 纽约 / ニューヨーク Category: Personal Banking	<b>2019</b> 09/09 01:39
Proceed to counter 3	
<b>BYO Bank</b> New York / 纽约 / ニューヨーク Category: Business Banking	<b>3009</b> 09/09 01:40
<b>BYO Bank</b> New York / 纽约 / ニューヨーク Category: Priority Banking	<b>1060</b> 09/09 01:41
<b>BYO Bank</b> New York / 纽约 / ニューヨーク Category: Personal Banking	<b>2020</b> 09/09 01:42

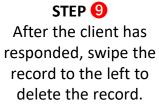
STEP **7** The client will see the notification message immediately. If client is using the BYO Buzzer app, he/she will also receive an alert.

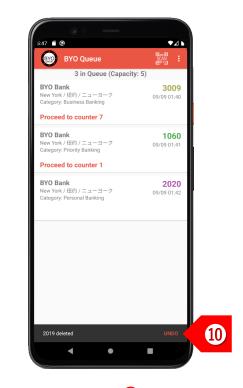
Category: Personal Banking Proceed to counter 3 BYO Bank New York /規約 / ニューヨーク Category: Business Banking Proceed to counter 7 BYO Bank New York /規約 / ニューヨーク Category: Priority Banking Proceed to counter 1 BYO Bank	<b>2019</b> 99/09 01:39 <b>3009</b> 99/09 01:40 <b>1060</b> 99/09 01:41
New York / 提録 / ニューヨーク Category: Personal Banking Proceed to counter 3 BYO Bank New York / 提録 / ニューヨーク Category: Business Banking Proceed to counter 7 BYO Bank New York / 提録 / ニューヨーク Category: Priority Banking Proceed to counter 1 BYO Bank New York / 提録 / ニューヨーク Category: Priority Banking Proceed to counter 1 BYO Bank New York / 提録 / ニューヨーク Category: Priority Banking Proceed to counter 1	9/09 01:39 <b>3009</b> 9/09 01:40 <b>1060</b>
BYO Bank New York / 経営 / ニューヨーク な Category: Business Banking Proceed to counter 7 BYO Bank New York / 経営 / ニューヨーク な Proceed to counter 1 BYO Bank BYO Bank BYO Bank	9/09 01:40 <b>1060</b>
New York / 推動 / ニューヨーク C Category: Business Banking Proceed to counter 7 BYO Bank New York / 推動 / ニューヨーク C Category: Priority Banking Proceed to counter 1 BYO Bank New York / 植動 / ニューヨーク C	9/09 01:40 <b>1060</b>
Category: Business Banking C Proceed to counter 7 BYO Bank New York/ 授設 / ニューヨーク C Category: Priority Banking Proceed to counter 1 BYO Bank BYO Bank	1060
BYO Bank New York / 提録 / ニューヨーク の Category: Priority Banking Proceed to counter 1 BYO Bank New York / 提約 / ニューヨーク の	
New York / 担约 / ニューヨーク Category: Priority Banking Proceed to counter 1 BYO Bank New York / 担約 / ニューヨーク	
Category: Priority Banking Proceed to counter 1 BYO Bank New York / 超約 / ニューヨーク g	9/09 01:41
<b>BYO Bank</b> New York / 纽约 / ニューヨーク g	
New York / 纽约 / ニューヨーク 0	
	2020
	9/09 01:4:

STEP (3) Continue notifying other clients to proceed to their respective counters.

#### BYO Queue for Banks & Counter Services– Usage Guide







STEP () You may choose to undo the delete action within 2 seconds, if necessary.

### Take the Next Step



